

AMENDMENT

Please replace all prior versions and listings of claims in the Application with the following Listing of Claims:

Listing of Claims

1. (**Currently Amended**) A method for illustrating an operation of an organization comprising:

receiving, from a user, input defining the operation in the form of a value chain, the value chain containing including at least a plurality of processes;

receiving, from the user, input defining, for each of the plurality of processes in process-of the value chain, an at least one element that is subject to the respective process;

receiving, from the user, input defining, for each of the plurality of processes process and its said at least one element that is subject to the respective process, an actor that is responsible for completing the respective process with the said at least one element;

generating a matrix that illustrates the operation of the organization, said generating including:

mapping each of the plurality of processes and said at least one element that is subject to the respective process against one another, and populating an intersection of at least one of said mapped process and mapped element in the matrix with said actor that is responsible for completing said mapped process with said mapped element; and

displaying the matrix on a single display, ~~for each process of the value chain, an association between the process, its element subject to the process, and the actor responsible for completing the process with the element.~~

2. (**Currently Amended**) The method of claim 1, wherein displaying the matrix on a single display comprises ~~the association comprises plotting the value chain on a matrix,~~

mapping a plurality of elements against the value chain on the matrix,
indicating the actor of the associated process and element at an intersection on
the matrix corresponding to the associated process and element; and
displaying the matrix on a computer user interface.

3. (**Currently Amended**) The method of claim 2, wherein said at least one element the plurality of elements are grouped by class, business unit, and geography of the organization.

4. (**Previously Presented**) The method of claim 3, wherein the class defines commonalities among a group of elements.

5. (**Currently Amended**) The method of claim 1, wherein the operation comprises an information technology operation, and wherein said at least one element the element includes comprises one of: a client, a server, an enabler, or and an application.

6. (**Currently Amended**) The method of claim 1, wherein the actor that is responsible for completing the respective process with said at least one element includes of the associated process and element comprises an actor that is responsible for furnishing the respective associated process and said at least one element.

7. (**Currently Amended**) The method of claim 6, wherein the actor includes comprises one of: an actor from the organization, a supplier for the organization, or and a third party to the organization and the supplier.

8. (**Currently Amended**) The method of claim 7, wherein the actor is the supplier, and wherein the method further comprises including a representation of the generated matrix the single display as part of a contract between the organization and the supplier for the supplier's furnishing of the associated process and element.

9. (**Currently Amended**) The method of claim 6, wherein the actor comprises one of: a first company participating in a merger or ~~and~~ a second company participating in the merger.

10-11. (**Canceled**)

12. (**Currently Amended**) The method of claim 1, wherein at least one of the plurality of processes ~~the process~~ is defined according to an industry standard.

13. (**Currently Amended**) The method of claim 1, wherein the plurality of processes includes ~~comprises~~ relate, develop, contact, fulfill, operate, advise, and manage.

14. (**Currently Amended**) A method for illustrating a scope of an outsourcing comprising:

receiving, from a user, input defining a value chain, the value chain including at least ~~containing~~ a plurality of processes;

receiving, from the user, input defining at least a plurality ~~a collection of~~ elements, wherein one or more of the plurality ~~collection of elements~~ is subject to one or more of ~~the plurality of~~ processes;

receiving, from the user, input identifying ~~defining~~, for each of the plurality of processes in process of ~~the value chain~~, one or more of the plurality of elements ~~an element of the collection of elements~~ that is subject to said each of the plurality of processes ~~the process~~;

receiving, from the user, input defining, for said each of the plurality of processes ~~process~~ and said one or more of the plurality of elements subject thereto ~~its element~~, an actor that furnishes said each of the plurality of processes and said one or more of the plurality of elements subject thereto ~~the process and its element~~;

generating a matrix that illustrates the scope of the outsourcing, said generating a matrix including;

mapping at least said each of the plurality of processes and said identified one or more of the plurality of elements subject thereto against one another, and
populating an intersection of said each of the plurality of processes and said identified one or more of the plurality of elements subject thereto with the corresponding actor; and
displaying the matrix illustrating the scope for the outsourcing on a single display, whereby wherein the displayed matrix scope graphically presents for each of the plurality of processes process of the value chain, an association between the process, an the actor that furnishes the process, and an the element that is subject to the process.

15. **(Currently Amended)** A method for illustrating a scope of an outsourcing comprising:

receiving, from a user, input defining a value chain containing a plurality of processes;

receiving, from the user, input defining a collection of elements, wherein the collection of elements is subject to the plurality of processes;

receiving, from the user, input defining, for each process of the value chain, an element of the collection of elements that is subject to the process;

receiving, from the user, input defining, for each process and its element, an actor that furnishes the process and its element; and

displaying the scope for the outsourcing on a single display, wherein the displayed scope graphically presents for each process of the value chain, an association between the process, the actor that furnishes the process, and the element that is subject to the process.

The method of claim 14, wherein displaying comprises mapping the plurality of processes against the collection of elements in a matrix, listing the actor at an intersection of the associated process and element within the matrix, and displaying the populated matrix.

16. (**Currently Amended**) The method of claim 14, wherein the outsourcing is between an organization and a supplier for the organization, and wherein the actor is one of: an actor in the organization, the supplier, or and a third party to the organization and the supplier.

17. (**Currently Amended**) The method of claim 14, wherein one of the plurality of processes the-process comprises a service measure, and the method further comprises displaying an association between a service level and said one of the plurality of processes the associated-process and said identified one or more of the plurality of elements subject thereto element.

18. (**Currently Amended**) The method of claim 14, further comprising:
associating a cost with one of the plurality of processes and said identified one or more of the plurality of elements subject thereto; ~~the associated process and element~~
and

displaying said one of the plurality of processes, said identified one or more of the plurality of elements subject thereto and the associated process, element, and cost associated therewith.

19. (**Currently Amended**) The method of claim 14, wherein the plurality of processes comprises one of: information technology functions, human resource functions, finance and accounting functions, procurement functions, call center functions, back-office functions, or and mid-office functions.

20. (**Currently Amended**) A method for illustrating interactions between an organization and a supplier participating in an outsourcing comprising:

receiving, from a user, input defining a value chain including containing a plurality of processes;

receiving, from the user, input defining a plurality collection of elements, wherein one or more of the plurality collection of elements is subject to one or more of the plurality of processes;

displaying, for each process, the one or more elements element subject to the process;

receiving, from the user, input identifying assigning at least one actor assigned to actors for each process and the one or more elements subject to the process its- element, wherein the at least one actor is actors are either the organization, the supplier for the organization, or a third party to the organization and the supplier;

displaying, for each process, an actor responsible for completing the process with the one or more elements subject to the process process's element; and

displaying, along the value chain, interactions between the organization and the supplier, said interactions occurring when actors within a particular process switch between the organization and the supplier for the organization or vice versa.

21. **(Previously Presented)** The method of claim 20, wherein the interactions define a sequence by which to complete the plurality of processes and information that is to be passed between the organization and the supplier.

22. **(Currently Amended)** The method of claim 20, further comprising:

mapping, in a matrix, the plurality of processes against the plurality collection of elements in a matrix,

populating at least some intersections in the matrix between the mapped plurality of processes and the mapped plurality of elements with listing the actors actor responsible for the corresponding process and the one or more elements subject thereto at intersections of processes and elements in the matrix, and

displaying the matrix, and

wherein the interactions comprise process maps indicating a swim-lane boundary across which the interactions occur.

23. **(New)** The method of claim 22, wherein the interactions comprise process maps indicating a swim lane boundary across which the interactions occur.